

# TRAVEL WISE

CAPE TOWN



## BAND-AID PROGRAM

**24/7 BAND-AID CONTACT NUMBER: 021 487 6552**

Visitor safety remains our number one priority as we continue to work with SAPS, the CCID and other stakeholders to ensure that visitors to the city enjoy a safe and memorable experience. Cape Town Tourism's Band-Aid Programme provides assistance to visitors who may be in distress during their stay in Cape Town. Should one of your guests be the unfortunate victim of crime in our city, we can assist in facilitating whatever may be required, including:

- Replacement of lost documents
- Facilitating victim support counselling
- Assistance in providing emergency accommodation and transfers
- Assistance in laying a charge with SAPS
- Changing itineraries
- Contacting banks in the event of bank card fraud

### WHEN INITIATING BAND-AID, FOLLOW THESE 4 STEPS:



#### CONTACT ESSENTIAL SERVICES

Medical assistance or SAPS/Law enforcement



#### CONTACT CAPE TOWN TOURISM

to provide further support services



#### REFER ALL MEDIA QUERIES TO CTT

This is vital in protecting the reputation of Cape Town as a tourism destination



#### CHECK ON THE STATUS OF THE VICTIM

CTT will continue to offer support where needed

When reporting an incident certain important information should be communicated, including:

- **Nationality of victims**
- **Number of victims**
- **Brief description of incident**
- **Emergency procedures already initiated**
- **Contact details**



### EMERGENCY CONTACT NUMBERS

- Emergencies from a mobile: 112
- Emergencies from a landline: 107
- International Code: +27
- Ambulance: 10177
- South African Polive Service: 10111
- Medical & Fire Emergencies: 021 535 1100
- Table Mountain NP Emergencies: 021 480 7700
- Sea & Mountain Rescue: 021 948 9900
- National Sea Rescue Institute: 082 911
- Baboon Monitors: 071 588 6540
- Shark Spotters: 078 174 4244
- 24hour Emergency Whatsapp number for the CBD: 082 415 7127

[www.capetown.travel](http://www.capetown.travel)

+27 (0)861 322 223 [8am – 9pm]

[info@capetown.travel](mailto:info@capetown.travel)

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Town**  
TOURISM